

CLIENT CASE STUDY

Kowalski's Markets - Shoreview

Who is Kowalski's?

Kowalski's offers a unique grocery shopping experience with versatility in options. They take pride in offering an inviting shopping experience, healthy food choices, and being experts in the items you shop for. Kowalski's is a civic business that focuses on the common good of all.



Addressing the Issues

Kowalski's Shoreview location is a central operating point for all stores in Minnesota. The store faced humidity issues as the property was repurposed, previously a part of another grocery store chain. Upgrades had to be done to ensure optimum performance with a focus on safety of operations within the facility.

ISSUES:

1. Excessive humidity
2. Quality concerns with baked goods
3. Safety, elimination of wet floors
4. Inefficiencies
5. Security

D&DT Solutions

Both Kowalski's and D&DT believe open communication on initiatives is key to growing successful partnerships. Kowalski's representatives had a willingness to share challenges which allowed D&DT to provide the right solutions.

SOLUTIONS:

1. The catering dock received a new custom inflatable seal from SuperSeal to fully encapsulate the catering trucks - no air in, no air out. The dock door was reconfigured to accept a PoweredAire air curtain to further prevent moisture from entering the building.
2. A continuous hinge was installed on the hollow metal man-door in the catering dock area for an improved seal, upgraded security and increased dependability.
3. A fabric high-speed door from Dynaco was used to separate the loading dock from the back room.
4. A NorDock Multi-Seal was installed to ensure lift-gate, step bumper, reefer and OTR trucks would all be properly sealed at the loading dock.
5. An automated PoweredAire air curtain was used to ensure the cold air would stay in the bakery freezer.



Our partnership with Dock & Door Tec has proven itself time and time again. D&DT provides excellent communication and response time from sales to technicians."